

**The Corporation of the Municipality of Neebing  
Administrative Report**

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**Date:** June 12, 2026 (For meeting on June 17, 2026)  
**To:** Mayor and Council  
**Subject:** Landfill Hours Survey  
**Submitted by:** Erika Kromm, Clerk-Treasurer

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### **RECOMMENDATION**

Administration seeks Council's direction regarding the landfill operating hours in light of the latest feedback on the proposed hours.

### **BACKGROUND**

On May 20, 2026, Council received a report summarizing the results of a municipal survey on landfill hours. The survey generated 275 responses and indicated a high level of satisfaction with the existing schedule, with 75.6% of respondents reporting they were satisfied with current hours. In addition, 73.5% indicated that the proposed winter hours would work for them, while support for the proposed summer hours was lower at 58.5%.

That report also identified several consistent themes in the public feedback, including the importance of maintaining midweek access, ensuring a balanced distribution of operating hours across the week, addressing concerns related to wildlife and garbage accumulation, and preserving convenient weekend access and early opening times.

Following the presentation of that report and the subsequent recommendations from the Waste Management Committee, Administration sought feedback on the revised proposed schedule and an additional 50 written comments were received.

### **DISCUSSION**

#### **Summary of Additional Feedback**

The additional comments reflect a shift in sentiment compared to the broader survey results. Of the 50 comments received, 19 (38%) expressed support for the proposed hours, while 31 (62%) indicated opposition.

While some respondents indicated that the revised hours would work for their households or appreciated the flexibility provided by staggered schedules, a clear majority raised concerns regarding accessibility and overall service levels.

#### **Key Themes**

The most prominent concern identified in the additional feedback relates to weekday winter hours. Many respondents noted that midday operating hours are not practical for working residents, limiting their ability to access landfill services during the week. While the concept of

midweek availability continues to be supported, the timing of those hours remains a significant issue.

Weekend access was also identified as a key factor in service usability. A number of respondents emphasized the importance of having access on both Saturday and Sunday, noting that weekend availability often represents the only opportunity for working households to utilize landfill services.

There is also evidence of continued support for retaining the current schedule. Several respondents expressed satisfaction with existing hours and questioned the need for change, reinforcing the high satisfaction levels identified in the earlier survey results.

In addition, some feedback reflected concerns that the revised schedule represents a reduction in service, particularly during the summer months. This aligns with the earlier finding that support for summer changes was notably lower than for winter adjustments.

A small number of comments raised concerns about travel distances and the need to access alternate landfill sites depending on scheduling, particularly given the rural nature of the municipality.

Supportive comments generally focused on flexibility, operational efficiency, and the potential for improved staffing arrangements, although these perspectives were less frequently expressed.

### Analysis

The additional comments provide important context to the survey results presented in May. While the survey indicated general openness to change, the more targeted feedback suggests that support is highly dependent on how the hours are structured in practice.

In particular, the findings reinforce that accessibility is driven not simply by the number of hours available, but by their distribution and timing. This was a key conclusion of the earlier report, which noted that resident satisfaction is influenced more by when services are available than by the total number of hours offered.

The revised proposal appears to address operational considerations such as staffing and scheduling; however, it also introduces challenges for residents whose availability is limited to evenings or weekends. The feedback suggests that maintaining a balance between operational efficiency and practical accessibility remains critical.

An additional operational consideration is the limitation of winter daylight hours. As there is currently no power or lighting at the landfill sites, extending weekday hours later into the evening during winter months presents safety and operational challenges. Reduced visibility would impact both staff and users, limiting the feasibility of evening access despite public interest in later weekday hours.

### Key Recommendations

Based on both the original survey results and the additional comment review, several consistent considerations that emerge.

There is a need to ensure that weekday access is scheduled at times that are usable for working residents. While midweek availability is supported, its effectiveness is dependent on timing.

Maintaining consistent and reliable weekend access continues to be important, particularly for households that are unable to attend during the week.

A balanced distribution of hours across the week should be prioritized to avoid long gaps between operating days and to support regular waste disposal, especially during the summer months.

It is also important to consider how changes are perceived by residents. Even where total hours remain unchanged, adjustments that reduce flexibility or remove familiar access points may be interpreted as a reduction in service.

Finally, while operational efficiencies and staffing considerations remain important, the overall usability of landfill services for residents should remain a primary factor in any final decision.

### Conclusion

The additional feedback indicates that while residents are generally open to improvements in landfill operations, the revised proposed schedule does not align with the needs of a majority of respondents.

The results confirm that residents place significant value on accessible, well-distributed operating hours that accommodate both weekday and weekend use. Ensuring that landfill services remain practical and convenient for the community will be essential to achieving a successful outcome.

### **ATTACHMENTS:**

1. Current Hours vs Proposed Hours
2. Comments Received Related to Revised Proposed Hours

**AVAILABLE UPON REQUEST:** Previous report and survey results

**ATTACHMENT ONE: Current Hours vs Proposed Hours****The current hours are:**

<u>Winter (Oct 1–Mar 31):</u> <ul style="list-style-type: none"> <li>○ Saturdays: 9:00 am – 5:00 pm (8 hours)</li> <li>○ Sundays: 12:00 pm – 4:00 pm (4 hours)</li> </ul> <p>Total per week (Winter): 12 hours</p>	<u>Summer (Apr 1–Sept 30):</u> <ul style="list-style-type: none"> <li>○ Saturdays: 9:00 am – 5:00 pm (8 hours)</li> <li>○ Sundays: 4:00 pm – 8:00 pm (4 hours)</li> <li>○ Wednesdays: 4:00 pm – 8:00 pm (4 hours)</li> </ul> <p>Total per week (Summer): 16 hours</p>
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**Proposed in the survey were:**

<u>Winter (Oct 1–Mar 31):</u> <ul style="list-style-type: none"> <li>○ Saturdays: 11:00 am – 5:00 pm (6 hours)</li> <li>○ Sundays: 11:00 am – 5:00 pm (6 hours)</li> </ul> <p>Total per week (Winter): 12 hours</p>	
<u>Summer (Apr 1–Sept 30):</u>	
<u>Sandhill</u> <ul style="list-style-type: none"> <li>○ Saturdays: 11:00 am – 5:00 pm (6 hours)</li> <li>○ Sundays: 11:00 am – 5:00 pm (6 hours)</li> <li>○ Mondays: 4:00 pm – 8:00 pm (4 hours)</li> </ul> <p>Total per week (Summer): 16 hours</p>	<u>Scoble</u> <ul style="list-style-type: none"> <li>○ Saturdays: 11:00 am – 5:00 pm (6 hours)</li> <li>○ Sundays: 11:00 am – 5:00 pm (6 hours)</li> <li>○ Fridays: 4:00 pm – 8:00 pm (4 hours)</li> </ul> <p>Total per week (Summer): 16 hours</p>

**REVISED proposed hours were:**

<u>Sand Hill:</u> <ul style="list-style-type: none"> <li>○ Saturdays: 9:00 am – 5:00 pm (All Year)</li> <li>○ Tuesdays: 12:00 pm – 8:00 pm (Summer)</li> <li>○ Tuesdays: 12:00 pm – 4:00 pm (Winter)</li> </ul> <p>Total per week (Winter): 12 hours (Summer): 16 hours</p>	<u>Scoble:</u> <ul style="list-style-type: none"> <li>○ Sundays: 9:00 am – 5:00 pm (All Year)</li> <li>○ Wednesdays: 12:00 pm – 8:00 pm (Summer)</li> <li>○ Wednesdays: 12:00 pm – 4:00 pm (Winter)</li> </ul> <p>Total per week (Winter): 12 hours (Summer): 16 hours</p>
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## **ATTACHMENT TWO: Comments Received Related to Revised Proposed Hours**

Tell us what you think of the proposed operating hours outlined above by providing your comments in the space below.
Awesome!
I would like the hours to stay the same as they were. If Scoble landfill isn't open on Saturdays I would have to go to the Sandhill dump which is way further away from me.
You did great figuring out these hours. I feel having the 2 options are great.
I support the proposed operating hours outlined above.
We would strongly prefer better access to the Scoble site. Both Sat and Sun are important.
As a seasonal resident, who pays the same taxes as a full year resident, we only get 1/2 the tags and now will get hours that are less helpful for us. The other revision was far better than this proposal.
No will not work.
Having Wednesdays during winter 12-4 people work , the weather is unpredictable and doesn't make sense.
Keep it the same as it was: 2 days on the weekend in winter and 3 days total for summer. Again people work and it's been this way for how long don't change it
For my household, it would be a reduction of service from 3 days in the summer to two days. We would not be travelling the distance to the Sand Hill Road. If it was on the way to town it may be different, but it is out of the way by quite a distance.
Current hours provide a much better service. I prefer those hours remain.
I am sensitive to the staffing issues and are very pleased with the service they provide.
What is the point of being open 12pm to 4pm on Tuesday in the winter?
How are people that work a non-typical job going to use a landfill. Some people work Tuesday to Saturday 12hr shifts.
These hours sound good . We would have no problem with this .
The revised recommendations for sand hill landfill hours will work just fine cause it will give working people or not a choice to choose a weekend or a mid week availability to dispose of there garbage.
Sounds great.
I think the Landfill hours should stay the
Same at both Landfills:
Saturdays:9am-5pm Sunday: 12PM-8pm (Summer) Sunday: 9am-5pm (Winter)
the hours are fine with me
These hours will not work for a lot of people. Both dumps should be open Saturday's and Sundays and one evening a week year round. . . There will not be a lot of people using the dump weekdays 12-4 most people are at work.
I am good with the revised hours and if you need different days use the other dump Scoble or Sand Hill

Leave the dump hours alone they're fine the way they are all you're going to do is confuse people no need to change them
The new hours and extra day works great for our household. Thank you.
Is there an option for just leave it as it has been for years,,
Prefer the schedule as proposed in the original survey. I'm not certain that adequate reason has been given for the revision to the original recommendations. While I supported the original proposal, I would not be supportive of this change over the existing schedule.
I don't see the use of Tuesdays 12 - 4 in the winter. People who work, especially in town, would never be able to have use of  the landfill (Sand Hill is my concern) at that time. Then, the landfill hours are limited to 1 day per week, which may not be good  for those who are busy with other events/work on that particular day. We always appreciated the Sunday hours, as that was the most convenient  time of use for us. The original offer, of Saturday, Sunday, and I think it was Friday in the summer, was much more desirable.  I don't even know where the Scoble Landfill site is.
The weekday winter hours conflict with standard working hours for those folks who have 9-5 style jobs in town - I'm concerned that the dump attendance on those days will be low to reflect that, and would hate to see council remove those time slots in the future due to low attendance/use. It seems like setting that winter weekday spot up for failure.
Id rather the current setup instead of cutting a day on each landfill in the summer from 3 to 2. People dont want to have to drive 30+ minutes to the other landfill if one is closed on the day that is available to them. Leave it alone if you are going to cut service.
The winter hours for Sand Hill are not good. People work during the week and will not make it there by 4pm. They also will not drive the distance to go to scoble. Not to mention the bad weather and people not being able to make it on the Saturday. These hours are not acceptable for Sand Hill dump. It needs to be open later so people can make it to the dump after work.
Only one weekend day and a Wednesday that for half the year working people can't use is not enough for the Scoble site.
Being retired we're fine with the suggested Sandhill hours!
This looks really good, let's go for it.
Thank you
Would prefer an evening time during the week.
Please leave the landfill hours as they are..if anything they should be longer.
Leave landfill hours the way it is. If its not broken , no need to fix
Mid day during winter is tough for people on shift work and cant make Saturday

I think the proposed hours are fine and will address most people's schedule. Of course there will be some for whom the hours won't work, but that is also the case for the current hours (judging by the responses to the previous survey). The proposed change will not impact my household as it is 10 minutes difference in travel time between the two sites, and I can organize according to which site is open if I want to save the time. I understand that some people will be more inconvenienced by travelling to another site, but the relative inconvenience to the community overall is negligible as most people can accommodate the times for their preferred site, and the proposed hours actually offer more access to community members with the additional day open.

One potential shortcoming is not having late hours on the weekend, but given the full days access both Saturday and Sunday between the two sites, I believe it will work for most residents once they get used to the new schedule (which admittedly might take a bit of time given they were the same for many years).

In summary, I am fine with the current hours, and I am fine with the proposed hours. And having hours staggered between the sites allows more overall access for community members. Additionally, the staggered hours provide opportunity for attendants to work more hours if they wish, or alternatively have staff available to cover shifts at different locations if needed without leaving the Municipality short staffed in providing the required level of service, occupational H&S, etc.

I work in town during the day, and I would lose an available day to go to the dump in the winter. In the summer it's fine, but 12-4 in the winter is not ideal for families that work.

I live very far from the Scoble landfill and will miss the Sunday opening at the Sandhill landfill. Please tell me why this change. It looks as though you are trying to make it a one set of attendants job by having the landfills open on alternate days.

really bad for us..working both of the days

so the only possible time would be just form 7 to 8 om in summer and b[never in the winter

Good day,

My thought is that each dump should remain open both days in the winter and summer.

Having the dump close at 4pm during the week in the winter is not aligned with the needs of the community as most working taxpayers won't be able to utilize the dump that day.

The solution is to keep each dump open to taxpayers on Saturday and Sunday year round.

Alternatively the municipality could add power and lights to each dump so it can be used after 4pm in the winter. This would unfortunately come at financial cost to the taxpayer.

Cutting dump hours down is unacceptable as our taxes continue to rise and now our services are being cut. My taxes have tripled since I moved to Neebing 25 years ago.

Thank you for taking the time to seek our feedback, it is appreciated.

So with working during the winter hours, I guess that means I'm only allowed to get to the dump on Sundays because 4 o'clock. I'll never make it home to load up and get to the dump on time and I'm not loading my truck and going to work. So the crows can rip up all the garbage in the back of my truck all day.

We are in favour of the proposed operating hours (revised recommendation). Having one day on the weekend to access the Scoble landfill is acceptable. Winter mid-week access will be a nice addition.

works for me.

So we lose a day in summer and winter. On Wednesday, in winter, working TAX PAYERS are working between 12:00 and 4:00! So keep the weekends.

<p>These hours would not work for my family because we both work full time. please keep the hours the way they over this.</p>
<p>I believe these revised hours make more sense. My only concern would be different Sandhill and Scoble days. Scoble is restricted to bagged only so if someone has something that can't be left at Scoble they have to make an extra trip on another day.</p>
<p>Good for you for addressing this issue.</p> <p>It gives attendants more flexibility in planning their own lives. Making the hours more attractive increases our chances of replacing attendants when required.</p> <p>Also most townships do not have 3 days and the city has one day. I mention this for those who object to the reduction.</p> <p>When I was on the dump committee years ago there was a great outcry at the suggestion we would shorten the hours or days.</p> <p>The only suggestion I would make is to keep the same Wed. hours 4-12 summer. I don't think the numbers will justify the extra hours but you can make changes once the data is there.</p> <p>Good work and I hope this goes through.</p>
<p>I personally think this is a very progressive idea. It gives the community an extra day a week to access the landfill as well as longer hours in the summer. If I worked at the landfill I would also appreciate the fact that I'm only working two days a week assuming that the staffing would remain the same. If the staffing numbers are being lowered I would be strongly opposed.</p>
<p>I really like the new proposed hours.</p>
<p>For Sandhill it should be Tuesday 12-8 in summer and in winter the time should not change</p> <p>For scoble it should be Wednesday 12-8 in summer and in Winter that time should not change</p>
<p>I like the idea of the proposed summer hours but i don't agree with the proposed winter hours. I don't think the winter hours of noon to 4pm would worry for most people. I get that the dump should not be open past daylight hours. Maybe winter could switch back to weekends only</p>
<p>I'm not one for change but if it saves some tax payer dollars then I'm fine with the proposed new hours. Happy Trails</p>
<p>Nope. Leave it the way it is now.</p>
<p>I think that the latest proposal would cover all the bases. I liked having both Saturday and Sunday at Scoble site but the longer day on Sunday is a good compromise. If I absolutely need Saturday I still have Sandhill.</p>
<p>For the Scoble site, for those who are spiritual and attend services, consider Sunday a day of rest, as well as having regular family gatherings and meals on Sundays, it would be better to have open hours remain on Saturdays particularly for those who are working who won't be able to make the Wednesday hours in the winter. If staffing is an issue perhaps a half day Saturday and Sunday for each site could work?</p>
<p>Approve the modification</p>